

Survey Schedule

Name	Purpose	Administered by	Frequency	Semester Administered	Last Administered	Next Administration	Target Population	Level of Assessment
Students								
Assessment of Student Support Services	The information gathered from the survey will be used for planning and improving the student experience at the College. Some metrics are <i>York Rising</i> KPIs.	OIESP	Every year	Spring	2025	2026	All degree-seeking undergraduates	Institution; MSCHE Accreditation (Standard I; IV)
CUNY Campus Climate Survey	"New York State's Enough is Enough law requires colleges and universities in the state to conduct biannual campus climate surveys to measure the prevalence of sexual assault on campus, assess students' attitudes and awareness about sexual misconduct and how to report it on campus, and help schools identify ways to address the problem" (CUNY).	CUNY	Every other year	February through early March	2024	TBD	Randomly selected enrolled students	Institution; University; MSCHE Accreditation (Standard II)
CUNY Cap and Gown Survey	This survey aims to gather information on employment status, educational plans, experiential learning, career preparation and skills. The purpose is to take use helps inform decision-making throughout the university and enhance the experiences of future CUNY graduates. The survey is administered in CUNYFirst.	CUNY	Every spring	Spring	2025	2026	Graduating Seniors	Academic programs; Institution; University; MSCHE Accreditation (Standard I; IV)
Graduate Student Experience Survey	To assess the satisfaction of graduate students as it pertains to academic programs, experience, future plans, etc.	OIESP	Every other year	Spring	2025	2027	All degree-seeking graduate students	Academic programs; Institution; MSCHE Accreditation (Standard IV)
Non-returning Student Survey	Administered every fall and spring semester to students who were enrolled in the prior semester, did not graduate, were not dismissed, but did not enroll in the current semester.	OIESP	Every semester	Fall Spring	Spring 2026	Spring 2027	Non-returning students	Institution; MSCHE Accreditation (Standard I; IV)
Undergraduate Student Experience Survey	System-wide survey that provides data on socio-economic status, work experiences, course availability and offerings, taking courses across the university (permit), experiential learning opportunities and reasons for transfer.	CUNY	Every other year	Mid-March through early May	2024	2026	All degree-seeking undergraduates	Institution; University; MSCHE Accreditation (Standard IV)
Alumni								
Recent Graduate Survey (one-year after graduation)	The survey intends to measure the progress and success of graduates one year after graduation.	OIESP	Annual	Spring	2025	2026	Graduates (one-year after graduation)	Academic programs; Institution; MSCHE Accreditation (Standard I; IV)
Faculty								
Collaborative on Academic Careers in Higher Education (COACHE)	Faculty Job Satisfaction Survey provides information on faculty experience as related to teaching, service and research, tenure and promotion, departmental engagement and collegiality. The information gathered can be utilized to make evidence-based decisions that would improve faculty experience.	CUNY/OIESP	Every four years	Spring	2023	TBD	Full-time faculty	Institution; University; MSCHE Accreditation (Standard II)
Faculty Survey on Sponsored Research	As part of the College's strategic plan initiative to support faculty research, the survey measures awareness and usage about the grant application process as well as the satisfaction with the services provided by the Office of Research and Sponsored Programs.	OIESP	Every two years	Spring	2024	TBD	Full-time faculty	Departments; Institution; MSCHE Accreditation (Standard I)
Staff & Administration								
Employee Engagement and Satisfaction Survey	The purpose of this survey is to assess the engagement and satisfaction of full-time non-instructional staff. The information gleaned from this survey will be used to help the College better serve its employees.	OIESP/Human Resources	Every three to four years	Fall	2023	2026	Full-time staff	Institution; MSCHE Accreditation (Standard II)
Employee Exit Survey	The purpose of this survey is to gather feedback on the employment experience of employees that leave the college including those that resign and retire. The feedback provides insights into employee retention and turnover rates, and helps to identify areas for improvement.	OIESP/Human Resources	Ongoing	Summer/Fall	2025	2026	Faculty and Staff	Departments; Institution

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Employee Onboarding Survey	The survey aims to gather feedback on the new employee on-boarding process and experience. The survey is distributed by the Office of Human Resources, while the instrument and reporting is done by OIESP.	OIESP/Human Resources	Ongoing	Summer/Fall	2025	2026	New Hire: Faculty and Staff	Departments; Institution
Strategic Planning & Assessment								
Culture of Assessment	The survey measures the assessment culture in York's programs and units as it pertains to engagement, processes, use of findings, communication, accountability and professional development needs. The findings will be used to identify areas of improvement to further enhance the assessment processes and culture.	OIESP	Every five years	Spring	2025	2030	Full-time faculty and staff	Departments; Institution; MSCHE Accreditation (All Standards)
Strategic Plan: Key Performance Indicator Survey for Faculty	Metrics from this survey serve as <i>York Rising</i> key performance indicators to assess objectives identified in the strategic plan.	OIESP	Every year	Spring	N/A	2027	Full-time faculty	Departments; Institution; MSCHE Accreditation (Standard I)
Strategic Plan: Key Performance Indicator Survey for Staff	Metrics from this survey serve as <i>York Rising</i> key performance indicators to assess objectives identified in the strategic plan.	OIESP	Every year	Spring	N/A	2027	Full-time staff	Departments; Institution; MSCHE Accreditation (Standard I)
Campus-Wide								
Commencement Survey	This survey seeks feedback from students, faculty, and staff about their experience at commencement.	OIESP	Every spring	Spring	2025	2026	Graduating Seniors; Staff Volunteers; Faculty on Platform	Institution
Dining Services Survey	The survey measures dining services provided by the Café and the Cardinal's Kitchen. The dining services are provided by an external entity. This survey contributes to the assessment of third parties, required for MSCHE.	OIESP	Every two years	Fall	2025	2027	Students, Faculty, Staff, Visitors	Institution, MSCHE Accreditation (Standard IV)
Library User Satisfaction Survey	The purpose of this survey is to evaluate satisfaction with York College Library services. Assessment findings should contribute to improvement in programs and services.	OIESP/Library	Every three years	Flexible	2025	2028	All students, faculty, and staff	Library; Institution; MSCHE Accreditation (Standard III; IV)

Note: Other surveys may be administered as needed/appropriate.